



family
matters

with Dr. Tim Kimmel

for every age and stage of life

July 16, 2003

Dr. Richard Alverson
10615 N. Hayden Road, Suite 104
Scottsdale, AZ 85260

Dear Dr. Alverson,

" There's a new smile on my face, thanks to you and your fabulous team. For years, I've wanted to be able to grin from ear to ear and not be self-conscious about it. Now I can. "

I really appreciated the way everyone treated me. Your team took away my anxiousness about all that was going to happen. When I got done with the most difficult part of the procedure, I felt the opposite of what I had anticipated I would feel. It was more like a day at the spa than a day in the dentist chair. Everyone went out of their way to make sure that I was calm and comfortable.

Because I speak for a living, it was important to me that my smile complimented my message. After your work, I'm now concerned that my message compliments my smile. That's because you do excellent work. Dentistry is indeed an art at your office.

The Kimmels are giving a standing ovation and a huge round of applause to your entire staff. Every member of your team is a gem. Thank them for me for the way they made me feel so valuable. And thank you, Rick, for all you did to help me get the smile I've always wanted to have.

Graciously,

Tim Kimmel

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