

Dear Dr. Alverson,

I can't begin to express my gratitude to you for giving me such a beautiful smile. This is what I hear from people that I meet everyday. "You have a beautiful smile". I reply to them, "I have the best dentist in town".

Not only are you the best dentist in town, quite possibly the whole U.S.A., but the most painless. This has always been a big deal to me. I do not like pain. I have been coming to your lovely office with it's wonderful staff for over 20 years, and I have never, ever experienced a moment of pain.

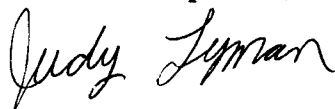
You always explain to me as you go when you are working in my mouth and even keep me calm with your witty stories of your latest travel adventures while your efficient assistant, Kathy, takes my hand and squeezes it to let me know that, as always, everything is going to be just fine. I am the biggest baby of all time and thank you again and again for putting up with me.

Everyone on your staff from Patti your receptionist, to Suzanne your dental hygienist is the best in the business.

I love all of the perks you provide to your patients to make their appointments to your office a pleasant experience. Watching a movie while getting my teeth whitened was great. I also enjoy the hand softening treatment that you offer when I am waiting for the results of an x-ray or test. The music you have playing in the background is soothing and calming. You do everything possible to make your patients feel welcome and comfortable at all times.

I love my new veneers, they look so real because you are never satisfied with your work until you have reached perfection. You have been this way from the first day I walked in to your office and you have never settled for anything less. You are the "BEST", Dr. Alverson. Please be careful on those ski trips because I want you to be my dentist for a long, long time.

Your devoted patient,

A handwritten signature in cursive script that reads "Judy Lyman". The ink is dark and the signature is fluid and legible.

Judy Lyman